



Jayawant Shikshan Prasarak Mandal's
Rajarshi Shahu College Of Education (B.Ed)



(Regd. No.MAH/632/98/Pune& Trust No. F/14907/98)
(Approved By NCTE-WRC Bhopal & Government of Maharashtra)
Code No-WRC/APW04189/123503, Revised Order No. WRC/APW04189/123503/2015-138103
Affiliated to Savitribai Phule Pune University,Pune(SPPU)
S. No. 82/2, Pune Mumbai Bypass Highway Tathawade Pune-411033 Contact No:- 020-265731436
Email:-rscoed@gmail.com Website : www.jspmrscoed.edu.in

Prof.Dr.T.J.Sawant
D.E.E., B.E.(Electrical), MISTE,Ph.D
FOUNDER SECRETARY

Dr. Dattatraya S. Bhapkar
M.Sc, M.Ed, NET, SET,Ph.D,M.A,LLB
PRINCIPAL


5.1.1 1) Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies

- The college has a Grievance Redressal Cell for dealing with any sort of grievance that students may encounter. Grievances of students, if any, are brought to the notice of the Head of the institution, and the issues are amicably and promptly solved.
- These three committees shall work under the control and guidance of the Principal to redress the grievances. Grievances of serious nature if any can only be forwarded to the highest authority viz.
- The college management is also considerate about any issues that might need their attention and intervention.
- The college has a functional guidance and counseling cell which takes care of the students social, moral, emotional and psychological needs and issues
- The grievances shall be collected through boxes placed at various places in the campus, in person: oral or written and cases detected during the vigilance of the Discipline Committee.
- Stakeholders can bring their grievances to their class teachers and mentors. Students have student council through which they give representations to the principal.
- Any grievance/ complaint received by the stakeholders is discussed by the grievance redressal committee to arrive at a concrete solution.
- The Grievance Redressal Cell intends to find solutions for problems like any kind of physical or mental harassment, complaints regarding class room teaching, classroom management, completion of syllabus, teaching methods etc.
- The Grievance Redressal Cell holds periodical meetings and takes steps to redress the grievances

- The Committee is constituted by the Principal; who is the Chairman of the cell, President of Council other two teachers as members. The Chairman as well as the president of the student council is ex-officio members of the said committee.
- Anyone with a genuine grievance may approach the members in person, or in consultation with the Principal. In case the student is unwilling to appear in self, grievances may be dropped in writing at the grievance box earmarked for the purpose and hoisted beside the Central Library Reading Room
- The feedback form, complaints from student council as well as e-mails are other means to identify the complaints of the students.

Note: While this platform allows to voice the concerns in an open manner it is imperative that the complainant exercises due diligence and care in deciding what he/she would qualify as a grievance that is serious enough to deserve the attention of this committee comprising of senior faculty of the institution. Committees to redress the Grievances.




Principal
JSPM's RAJARSHI SHAHU COLLEGE
OF EDUCATION B.Ed.,
Tathawade, Pune - 411 033.